

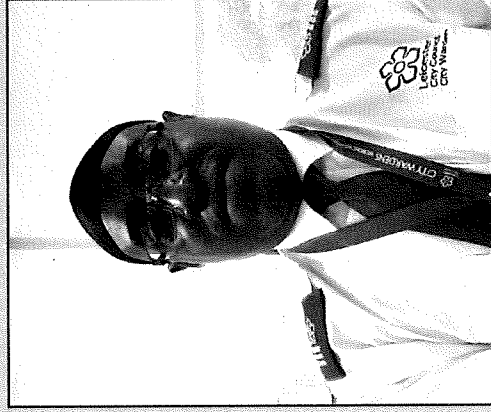
CITY WARDEN SERVICE

These are the main issues that the City Wardens can help with:

- Educating the public and raising awareness of environmental crimes

ENFORCEMENT ISSUES:

- Littering
- Dog fouling & Dog Control Orders
 - Bins on the street (domestic and commercial)
- Free distribution of printed material
 - Fly posting
 - Small scale fly tipping
 - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
 - Skips & Scaffolding
 - Spitting
 - Rubbish on private land



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CITY WARDEN SERVICE UPDATE

Bins On Streets

Several properties throughout the ward have been issued with S46 legal notices in regards to their bins and since March 2018 we have issued 42 x £80.00 Fixed Penalty Notices. There has been a definite improvement and compliance with the notices.



FLY TIPPING

This continues to be a major problem in our ward. In recent months we have taken a more stern approach to people leaving bulk items outside their properties. Warnings have been issued to residents, along with S46 legal notices. We have also issued Fixed Penalty Notices to Landlords & businesses who are illegally using residential waste bins to dispose of their commercial waste.



GENERAL

Patrols continue throughout the ward, dealing with fly tips, littering and any other issues that are encountered. We continue to receive a high volume of complaints about issues in the ward and these are dealt with as quickly as possible.

If you have any issues that you would like to report then please speak to the City Wardens or contact the service via www.Leicester.gov.uk/myaccount

CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT

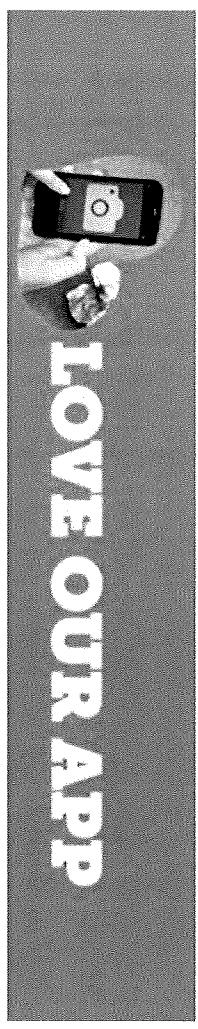


Love where you live

As a Leicester City resident there are plenty of things you can do to help keep your neighbourhood clean and tidy:

- **Bring your bin in after collection day**
- **Book a Bulky Waste Collection if you need to get rid of large items**
- **Use a bin - don't drop litter**
- **Clear up after your dog**
- **Look after your home and garden**
- **Report problems like littering, fly tipping and graffiti**
- **Join in with local community clean-up events**

For more information contact the City Wardens on 0116 454 1001 or email city.warden@leicester.gov.uk



With our new app you'll be able to let us know about any environmental problems and also access a wealth of council information from your smartphone or tablet.

How does it work?

- 1. Download it** - Our free app is available for Android, Windows, Blackberry and iPhones. Simply visit your app store and search for Love Leicester.
- 2. Spot it** - Whether it's graffiti, litter, fly-tipping, dog fouling or another environmental problem, you can let us know about it.
- 3. Report it** - Take a picture of the problem and upload it using the app. You can tag the location and include other details so we can fix the issue quickly.
- 4. Fix it** - When you submit your report the details and picture will be sent to the right team who can fix the problem. They'll also be able to post a picture of what they've done.

As well as reporting problems, you can tell us what you like about Leicester. You can also find event listings, details of your nearest leisure centre, current consultations and easily get to our mobile friendly website for information on all council services.

The app is part of the Love Clean Streets network which is used by many councils. This means you can use it anywhere to report problems in other cities as well as Leicester, and the app will route your report to the right council.

It replaces the old One Clean Leicester app so if you already have this on your phone you'll need to uninstall it and download our new Love Leicester app.